Pool Family Trust
NURTURE • EMPOWER • INSPIRE

24 Field Street, Worcester,
Western Cape, 6850
082 078 8875
info@poolfamilytrust.org.za

WEBSITE TERMS OF USE

Access to and use of this website (https://poolfamilytrust.org.za) and any related websites within its domain (the "Website") is provided by **Sarel en Hettie Pool Welwillendheidstrust** (“Pool Family Trust” or “the Trust”) and is subject to the following terms.

By using the Website, you agree to be legally bound by these Terms of Use (“Terms”), which take effect on your first use of the Website. If you do not agree to these Terms, please do not use the Website.

For the purposes of this agreement:

Definitions

- **“Trust”** refers to the Sarel en Hettie Pool Welwillendheidstrust, a registered charitable entity in South Africa.
- **“Website”** refers to www.poolfamilytrust.org.za
- **“User” or “You”** refers to any person accessing or using this Website.
- **“Content”** means all material including, without limitation, text, video, graphics, images, logos, and audio, published on the Website, whether copyright of the Pool Family Trust or licensed third parties.

1. Use of the Website

1.1 The content on this Website is provided for informational purposes only and does not constitute professional, legal, or financial advice.
1.2 Users may not:

- Use this Website for any unlawful purpose.
- Attempt to gain unauthorized access to any part of the Website.
- Engage in any activity that may disrupt the operation of the Website.

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1.3 The Trust reserves the right to suspend or terminate access to the Website at its discretion.

2. Intellectual Property

2.1 . All content on this Website, is the property of the Trust or licensed for use by the Trust or third parties.
2.2 User may view the Website content on screen for personal, non-commercial, or educational use.
2.3 Users may **not** copy, reproduce, republish, download, post, broadcast, transmit, or otherwise use the Website content in any other way without prior written consent from the Trust.
2.4 User may not adapt, alter, or create derivative works from the Website content except for non-commercial, personal, or educational use.
2.5 The names, images, and logos identifying the Pool Family Trust or third parties on the Website may be subject to copyright, design rights, and trademark rights. No licence or right to use them is granted without written permission..

3. Privacy Policy & Data Collection

The Trust is committed to protecting your personal information in compliance with **South Africa's Protection of Personal Information Act ("POPIA")** and other applicable laws. This section explains how we collect, use, and safeguard information from users who visit our Website.

3.1 . Compliance with the Protection of Personal Information Act (POPIA)

Under **POPIA**, we ensure that any personal information collected is:

- **Processed lawfully and transparently.**
- **Collected for a specific, explicitly defined, and lawful purpose.**
- **Kept secure** and protected from unauthorized access or loss.
- **Accessible to users** who wish to update or request deletion of their data.

By using our Website, you consent to the collection and processing of your personal information in accordance with these principles.

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3.2 The Website may collect automatically standard browser information (IP address, browser type, operating system, referring URL, date/time of access, and pages visited) for security and analytics purposes.

- **IP Address** – Used for security monitoring and analytics.
- **Browser Type and Version** – Helps optimize the Website's display and functionality.
- **Operating System** – Ensures compatibility with your device.

- **Referring Website or URL** – If you arrived via an external link, we may track the source.
- **Date & Time of Access** – Used for security and analytics.
- **Pages Visited & Clicked Links** – Helps improve the user experience.

This data does not personally identify you unless voluntarily provided by you (e.g., viaforms or email communication).

3.3 Cookies are small text files stored on your device to enhance your browsing experience. Our Website may use the following types of cookies:

- **Essential Cookies** – Necessary for Website functionality, including security and login authentication.
- **Analytical Cookies** – Help track user behavior, page visits, and traffic sources (e.g., Google Analytics).
- **Functionality Cookies** – Store user preferences to improve the browsing experience.
- **Advertising Cookies** – If applicable, these help deliver relevant ads based on user interests.

In compliance with **POPIA**, the Website will:

- Display a cookie consent banner upon first visit, allowing users to accept, reject, or manage cookie preferences.
- Allow users to withdraw consent or change cookie settings at any time.

Users can also manage cookies via their browser settings. However, disabling cookies may affect the functionality of the Website.

3.4 Our Website or emails may include web beacons (also called tracking pixels). These are small, transparent image files embedded in web pages or emails to:

- Track when an email is opened.
- Monitor user interactions with the Website.

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- Improve security and detect fraudulent activity.

These tracking technologies help us analyze trends and measure the effectiveness of our communications.

3.5 The Trust may use trusted third-party services (e.g., Google Analytics, payment gateways, social media plugins) that process data under their own privacy policies but with safeguards aligned to POPIA.

We do **not** sell, trade, or rent personal information to third parties. However, we may disclose data:

- When required by law or to comply with a legal obligation.
- To authorized service providers who assist in website maintenance, security, or analytics.

All third-party service providers are bound by **strict confidentiality agreements** and required to **safeguard user data** in compliance with **POPIA**.

3.6 Users Rights Under POPIA

Under **POPIA**, users have the right to:

- **Access their personal information** held by the Trust.
- **Request correction or deletion** of their personal data.
- **Object to processing** of personal information for marketing or other non-essential purposes.
- **Withdraw consent** where processing is based on consent.
- **Lodge a complaint** with the Information Regulator of South Africa if their data rights are violated.

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3.7 Users may contact us for privacy concerns at:

📍 **24 Field Street, Worcester**
📧 louine@poolfamilytrust.org.za

📞 **+27 82 078 8875**

Alternatively, users may lodge a formal complaint with:

📌 **The Information Regulator of South Africa**
🔗 **https://www.justice.gov.za/inforeg/**

4. Donations and Financial Transactions

4.1 Donations made through the Website are voluntary and non-refundable unless otherwise required by law.
4.2 The Trust does not store payment information. Transactions are processed through secure third-party payment service providers.

5. Disclaimers and Limitation of Liability

5.1 The Website and its content are provided "as is" without warranties of any kind, whether express or implied, including but not limited to satisfactory quality, fitness for purpose, non-infringement, accuracy, or security.
5.2 The Trust is does not guarantee that:

- Errors or inaccuracies in the content or that defects will be corrected.
- Loss or damage (including indirect or consequential damages, loss of data, or loss of profits) resulting from the use of the Website.
- Third-party links or external websites accessed from this Website.

5.3 No data transmission over the internet can be guaranteed to be 100% secure. Any information sent via email or submitted through the Website is at your own risk.

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6. Governing Law and Jurisdiction

6.1. These Terms are governed by the laws of South Africa.

6.2 Any disputes arising from these Terms shall be subject to the jurisdiction of the courts of South Africa.

7. User Contributions

7.1 Where you submit any contribution (e.g., text, photographs, video, or audio) you grant the Pool Family Trust a perpetual, royalty-free, non-exclusive, sublicensable licence to use, reproduce, publish, distribute, and adapt your contribution for charitable purposes, subject to the Trust's Privacy Policy.

7.2 Contributions must:

- Be your own work.
- Be civil, respectful, and lawful.
- Not infringe any rights, including copyright and privacy.

7.3 The Trust is not responsible for contributions made by users on its Website or social media platforms. If you identify unlawful or objectionable content, please notify the Trust.

8. External Links

8.1 The Website may contain links to third-party websites. These are provided for convenience only, and the Trust has no control over their content or security.
8.2 Use of third-party sites is at your own risk and subject to their respective terms and privacy policies.

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9. Changes to These Terms

The Trust reserves the right to update or modify these Terms at any time. Continued use of the Website constitutes acceptance of the revised Terms. Users are encouraged to review this policy periodically.

10. Document version

This policy was implemented in May 2026.